

Q Care & Special Care Ltd

Quality Homecare Services

Who are Q Care

Q Care is a family run business.

Managing Directors Annmarie Ostanek & Sian Morris, are sisters who are the third generation of their family to care for the elderly and disabled.

Annmarie is a registered nurse with 28 years experience in running nursing and care homes in Denbighshire and Conwy. Sian has 23 years experience working in and managing care homes and homecare services.

Our care team comprises of 30 plus carers, two team leaders and one office administrator



Q Care & Special Care Ltd

Quality Homecare Services

Special Care

Our specialist team of carers, they work under the direct supervision of our Special Care Team Leader. Our carers are trained to assist people with all forms of dementia and memory problems and support their families and carers.

Do you need a helping hand?
Maybe you are finding it difficult to cope alone?

Let us relieve the stress of everyday life. We can support you with our quality services.

"I couldn't cope without my carers. I look forward to their visits. Their cheerful faces brighten my day."

Mrs C.G., Prestatyn

Q Care & Special Care Ltd

Quality Homecare Services

Quality of Care for Quality of Life

Let us assist you or your loved one to remain at home

Promoting Respect, Dignity & Independence allowing individuals to remain in the comfort and safety of their own home

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Prestatyn
Denbighshire
LL19 7SG

Tel : 01745 851310

Fax : 01745 851340

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Our Aim:

Our aim is to provide you with a quality service that you can rely on. Working closely with family and other care professionals, to provide quality care to suit individual needs. We assist a range of clients with varying care needs from young to elderly people with physical, sensory or mental impairments.

We are able to provide:

- 1/4 hour – 24 hour cover
- 24 hours a day
- 365 days a year
- Careline linked 24 hour Emergency Call-Out Service (07880 7000 17)

We are:

- A Local Authority approved care provider – covering Denbighshire, Flintshire .
- Member of Domiciliary Care Association Wales

Tel : 01745 851310

CSIW
Approved



We have achieved The Investors in People award and invest in training our quality staff to NVQ level; All of our staff are checked by The Criminal Records Bureau/Police and have mandatory training in Manual Handling; First Aid; Food Hygiene and Confidentiality.

They can assist you with the activities of daily living:

- Personal care & hygiene
- Washing and bathing
- Dressing
- Mobilising
- Toileting
- Light housework
- Shopping
- Preparation & cooking of a meal.
- Sitting service
- Sleeping-in service
- Laundry
- Dog walking
- Accompaniment to hospital, GP, dentist appointments, etc.



INVESTOR IN PEOPLE

It is our belief that everyone has the right to be able to live a dignified and comfortable life in the security of their own home and familiar surroundings.

Quality of Care for Quality of Life.

All our potential clients will be consulted about their individual needs and wishes with an informal needs assessment in their own homes before any choice is made and care planned.

Please feel free to telephone at any time to make an appointment for a visit from us at your convenience.

Registered and Inspected by the Care Standards Inspectorate for Wales.

Tel : 01745 851310